

LIMITED WARRANTY

Dolls by Diane warrants all of our repair work for defects in our workmanship, and any materials that we add to your doll. We will replace any part that we made that is defective. We cannot be held responsible however for original parts of the doll visible or hidden that are used in the repair or restoration of your doll. In most cases, we will attempt to point these out to the customer, but the policy is still the same if we don't.

New clothing (and in most cases) shoes and socks, and other items to dress and accessorize your doll, are considered a special order item, and are not returnable if there is no problem with workmanship. Fabric choice as to pattern and color will be made by us, based on what we believe best fit for the doll. If the customer has any special desires for fabric pattern or color, they must make them known at the time of order. If the customer so desires, a sample of the fabric can be mailed to them before the clothing is made. There is a small charge and a short delay in the repair order if sample is requested.

Doll Cases are considered a special order item and are not returnable if there is no defect in workmanship. All cases are shipped insured. If the case arrives in a damaged condition, it is the customer's responsibility to contact the carrier and apply for the insurance reimbursement.

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE, AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PRICE PAID BY CUSTOMER FOR THE ORIGINAL SERVICE PROVIDED BY COMPANY. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY.

ANY ACTION FOR BREACH OF WARRANTY MUST BE BROUGHT WITHIN A PERIOD OF SIXTY (60) DAYS FROM THE DATE OF THE ORIGINAL SERVICE BY COMPANY. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY SPECIAL CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED, WHATSOEVER. COMPANY SHALL NOT BE LIABLE FOR ANY DELAY IN RENDERING SERVICE UNDER THIS WARRANTY OR LOSS OF USE DURING THE TIME THE PRODUCT IS BEING REPAIRED BY COMPANY.